

Returns, Refunds, and Chargebacks Policy



Effective Date: [04/11/2024]
Company: Global Girls Network



Returns, Refunds, and Chargebacks Policy

At Global Girls Network, we are committed to providing exceptional service and high-quality products. If you are not completely satisfied with your purchase, please review our returns, refunds, and chargeback policies below.

Returns

We accept returns on eligible physical products within 30 days of the delivery date. To be eligible for a return, your item must be unused, in the same condition you received it, and in the original packaging.

Return Shipping:

Global Girls Network covers return shipping. A prepaid shipping label will be provided upon approval of your return request.

To initiate a return, please contact us at support@pixelggn.net with your order number and Reason for return.

Refunds

Once your return is received and inspected, we will notify you via email. Approved refunds will be processed to your original method of payment within 5–10 business days.

- Refunds are available for:
- Physical products returned in original condition
- Digital services that were not delivered or malfunctioned
- Subscriptions canceled within the allowed window

Non-refundable items include:

- Downloaded digital goods
- Customized or personalized services

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- Sale or clearance items marked "Final Sale"

3. Exchanges and Store Credit

If you prefer an exchange or store credit instead of a refund, please specify this in your return request. We're happy to accommodate eligible exchanges, subject to product availability.

4. Chargebacks



Global Girls Network takes fraudulent chargebacks seriously. If a chargeback is filed without first attempting to resolve the issue with us, we reserve the right to dispute the claim with proof of purchase, delivery, and communication.

To avoid misunderstandings, please contact us directly with any issues or concerns at support@pixelggn.net so we can assist you promptly.

5. Contact Us

If you have questions about this policy or need help with a return, refund, or billing issue, Contact us at:

 Email: support@pixelggn.net

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